

Dear Sir/Madam,

according to our recent experiences, we are planning to make the following changes regarding heat treatment to provide high-quality and more flexible service to our customers.

1. More technologies will be cancelled in our weekly heat treatment plan. We assure you that the technology will be started at the originally planned date. The products can be delivered from our site within 3-5 days. Every other type of heat treatment will be performed on individual requests and according to the respective quotation.

2. **As of 05. August 2019, products weighing less than 10 kg can not be taken over for heat treatment.**

These kinds of heat treatment can be carried out as follows.

2.1 Products shall be classified according to their basic material, heat treatment technology and hardness.

2.2 In case of any deviation regarding material quality and heat treatment figures, items are treated as separate articles. For this reason, each of them has to reach the weight limit of 10 kg, so we ask you to consider in every single case which provisions you require. In addition, we would like to ask you to classify the products to make heat treatment more economical even for themselves.

2.3 We are only allowed to take over the products after receiving the respective stamped technical drawing with corporate seal. It is necessary because distinct products will be treated as single products and heat treatment procedures

2.4 We suggest you to request similar heat treatment procedures together with your partner firms if your product doesn't reach the above-mentioned weight limit.

3. If you need a measurement protocol, please tell it to our colleagues at the goods receipt counter or fill in the corresponding form.

We charge 5.000.- Ft (16.- Euro) for the measurement protocol.

Notwithstanding the above, our colleagues calibrate and check the products after the heat treatment to ensure that quality requirements are fulfilled.

We show an example about how to classify smaller products having the same material quality features and the same heat treatment demand as well as how to treat them as single items. Our colleagues being responsible for goods receipt can help you with product classification.

Xy=Bc3 60 HRC 6,3 kg



false

Yx= Bc3 60 HRC 7,2 kg



false

Xy+Yx = Bc3 60 HRC 13,5 kg



right

Our goods receipt department will be relocated soon. It will be shown by information signs how to get to the new goods receipt department. We keep welcoming our customers in a pleasant and well-arranged environment.
We would like to thank for your understanding and hope for a successful cooperation.

Management of the Borsodi Műhely Ltd.